

CODE	EVIDENCE		
CRITERION 1: EXPECTED LEARNING OUTCOMES			
C01.01.01	Expected Learning Outcomes	FBA	http://qtkd.uel.edu.vn/ArticleId/b9e8da0d-9b23-41d3-90bd-ebf0aead6a1c/chuan-dau-ra
C01.01.02	Vietnam's Higher Education Law	State Agency	http://ctsv.uel.edu.vn/ArticleId/59ea8c82-e5aa-4560-bd80-aa8ad739eb89/luat-giao-duc-dai-hoc
C01.01.03	The development strategy of the University of Economics and Law in the period of 2011-2015; 2016-202	UEL	Evidence Profile http://www.uel.edu.vn/ArticleId/3a25aa4a-646b-4267-b618-2c0929bfc259/su-mang-tam-nhin-va-gia-tri-cot-loi
C01.01.04	Mission and Vission of the Faculty of Business Administratrion	FBA	http://qtkd.uel.edu.vn/ArticleId/74e714c4-c064-40e9-a88d-1afa707e6b4e/tam-nhin-va-su-mang
C01.02.01	Uel's online site	UEL	www.uel.edu.vn
	FBA's online site	UEL	qtkd.uel.edu.vn
REFERENTIAL EVIDENCE			
C02.01.02	The Bachelor of Business Administration Program Specification in the year of 2013, 2015.	FBA	http://qtkd.uel.edu.vn/ArticleId/ab13db51-d81e-48b6-9f0f-1c4094a927cd/tong-quan-chuong-trinh-dao-tao
C02.02.01	Course specification of the Bachelor of Business Administration program	FBA	http://qtkd.uel.edu.vn/TopicId/a43122a0-7bf0-4fb9-b83c-3e4a059e1acf/gioi-thieu-cac-mon-hoc
C02.02.02	The Minutes of Meetings about course syllabi	FBA	Evidence Profile
C03.02.01	The matrix of expected learning outcomes - courses	FBA	Evidence Profile
C03.03.02	The comparison report for the Bachelor of Business Administration curriculum	FBA	Evidence Profile
C03.03.03	The minutes and documents of the meetings of the Scientific Board of the Business Administration Faculty regarding the development of the educational program.	FBA	Evidence Profile
C03.03.04	The conclusion of the meetings about reviewing and revising the educational program of the University of Economics and Law: 2015, 2017. The meeting minutes about contributing ideas for the Bachelor of Business Administration program.	FBA	Evidence Profile
C05.01.08	Student Handbook	UEL	http://ctsv.uel.edu.vn/?ArticleId=f1a8d3c8-2d67-4729-83c7-774230036a01
C06.04.03	The reports about the surveys' results of the students' oppinions about the Business Administration subjects through semesters of academic years	UEL FBA	Evidence Profile
C10.01.01	Form of survey regarding to the courses Report of the results of student survey regarding to courses (Major of BA)	FBA	Evidence Profile

C10.01.02	Form of alumni survey Report about the results of alumni survey regarding to the courses (Major of Business Administration - Academic year 2012 - Academic year 2013	FBA	Evidence Profile
C10.01.03	Form of survey of employers Report of results of employer survey	FBA	Evidence Profile
C10.01.04	Report on the survey results of students's opinion about the educational program and the level of fulfilling the expected learning outcomes of Business Administration program. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of teachers' opinion on educational programs and the level of satisfying the expected learning outcomes of the Business Administration program. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of employers' opinion about educational quality and level of fulfilling the expected learning outcomes of Business Administration. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of alumni's opinion on educational quality and level of fulfilling the expected learning outcomes of Business Administration. The form of questionnaire	FBA	Evidence Profile

CRITERION 2: PROGRAMME SPECIFICATION

C02.01.01	Decision No. 17/VBHN-BGDĐT regarding the regulations of Higher Education under the credit system of Ministry of Education and Training	State Agency	http://congbao.chinhphu.vn/loi-dung-van-ban-so-17-vbhn-bgdtd-10296
	Higher Education Regulations of Vietnam National University Ho Chi Minh City: 262/QĐ-ĐHQG,2017.	Viet Nam National University Ho Chi Minh City	http://pdt.uel.edu.vn/?ArticleId=1cd21f47-5b87-433f-810b-7524dda33b51
	The regulations of full-time training for Bachelor programs under the credit system of the University of Economics and Law: 21/QĐ-ĐHKTL-ĐT&QLSV, 2011	UEL	http://pdt.uel.edu.vn/?ArticleId=0e52ff62-b499-4335-9d5b-6e66f3c0ce4d
C02.01.02	The Bachelor of Business Administration Program Specification in the year of 2013, 2015.	FBA	http://qtkd.uel.edu.vn/ArticleId/ab13db51-d81e-48b6-9f0f-1c4094a927cd/tong-quan-chuong-trinh-dao-tao

C02.02.01	Course specification of the Bachelor of Business Administration program	FBA	http://qtkd.uel.edu.vn/TopicId/a43122a0-7bf0-4fb9-b83c-3e4a059e1acf/gioi-thieu-cac-mon-hoc
	The syllabi for the Bachelor of the Business Administration program	FBA	Evidence Profile
C02.02.02	The Minutes of Meetings about course syllabi	FBA	Evidence Profile
REFERENTIAL EVIDENCE			
C01.01.01	Expected Learning Outcomes	FBA	http://qtkd.uel.edu.vn/ArticleId/b9e8da0d-9b23-41d3-90bd-ebf0aead6a1c/chuan-dau-ra
C01.01.04	Mission and Vission of the Faculty of Business Administratrion	FBA	http://qtkd.uel.edu.vn/ArticleId/74e714c4-c064-40e9-a88d-1afa707e6b4e/tam-nhin-va-su-mang
C01.02.01	Uel's online site	UEL	www.uel.edu.vn
	FBA's online site	UEL	qtkd.uel.edu.vn
C03.01.01	The Bachelor of Business Administration program: 2006, 2011, 2013, 2015	FBA	Evidence Profile
C03.02.01	The matrix of expected learning outcomes - courses	FBA	Evidence Profile
C03.03.02	The comparison report for the Bachelor of Business Administration curriculum	FBA	Evidence Profile
C03.03.03	The minutes and documents of the meetings of the Scientific Board of the Business Administration Faculty regarding the development of the educational program.	FBA	Evidence Profile
C03.03.04	The conclusion of the meetings about reviewing and revising the educational program of the University of Economics and Law: 2015, 2017.The meeting minutes about contributing ideas for the Bachelor of Business Administration program.	FBA	Evidence Profile
C05.01.08	Student Handbook	UEL	http://ctsv.uel.edu.vn/?ArticleId=f1a8d3c8-2d67-4729-83c7-774230036a01
C06.04.03	The reports about the surveys' results of the students' oppinions about the Business Administration subjects through semesters of academic years	UEL FBA	Evidence Profile
C08.04.01	Regulations for studying during the Civil Week for full-time students at the Faculty of Economics (now a University of Economics and Law): Decision 163 / QĐ-KKT-CTCT	UEL	http://ctsv.uel.edu.vn/ArticleId/825eec4e-31ca-4370-9d7b-bd7b4d3e5012/quy-dinh-ve-viec-hoc-tuan-sinh-hoat-cong-dan
C08.04.10	Report on class activities of academic adviser	FBA	Evidence Profile
C10.01.01	Form of survey regarding to the courses Report of the results of student survey regarding to courses (Major of BA)	FBA	Evidence Profile

C10.01.02	Form of alumni survey Report about the results of alumni survey regarding to the courses (Major of Business Administration - Academic year 2012 - Academic year 2013	FBA	Evidence Profile
C10.01.03	Form of survey of employers Report of results of employer survey	FBA	Evidence Profile
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	Report on survey results of teachers' opinion on educational programs and the level of satisfying the expected learning outcomes of the Business Administration program. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of employers' opinion about educational quality and level of fulfilling the expected learning outcomes of Business Administration. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of alumni's opinion on educational quality and level of fulfilling the expected learning outcomes of Business Administration. The form of questionnaire	FBA	Evidence Profile
CRITERION 3: PROGRAMME STRUCTURE AND CONTENT			
C03.01.01	The Bachelor of Business Administration program: 2006, 2011, 2013, 2015	FBA	Evidence Profile
C03.01.02			
C03.02.01	The matrix of expected learning outcomes - courses	FBA	Evidence Profile
C03.03.01	The Curriculum map of the Business Administration program	FBA	Evidence Profile
C03.03.02	The comparison report for the Bachelor of Business Administration curriculum	FBA	Evidence Profile

	The Bachelor of Business Administration programs of other Universities for reference	UEH UEB Monash	http://www.ueh.edu.vn/UserData/FileManagers/ToChucHanhChinh/ChuongTrinhDaoTao/DHCQ/kinhte/quanlynguonnhanluc.pdf http://ueb.edu.vn/Sub/13/newsdetail/ctdt_chuan/14461/chuong-trinh-dao-tao-chuan-nganh-quan-tri-kinh-doanh.htm http://monash.edu/pubs/handbooks/courses/B2007.html
C03.03.03	The minutes and documents of the meetings of the Scientific Board of the Business Administration Faculty regarding the development of the educational program.	FBA	Evidence Profile
	The Decision of establishing the Scientific Board of the Faculty of Business Administration	UEL	Evidence Profile
	The regulations about organizing and operating the Faculty's Scientific Board of the University of Economics and Law: QĐ 1113/QĐ-ĐHKTL, 2017.	UEL	Evidence Profile
C03.03.04	The conclusion of the meetings about reviewing and revising the educational program of the University of Economics and Law: 2015, 2017. The meeting minutes about contributing ideas for the Bachelor of Business Administration program.	FBA	Evidence Profile
REFERENTIAL EVIDENCE			
C01.01.01	Expected Learning Outcomes	FBA	http://qtkd.uel.edu.vn/ArticleId/b9e8da0d-9b23-41d3-90bd-ebf0aead6a1c/chuan-dau-ra
C01.01.03	The development strategy of the University of Economics and Law in the period of 2011-2015; 2016-202	UEL	Evidence Profile http://www.uel.edu.vn/ArticleId/3a25aa4a-646b-4267-b618-2c0929bfc259/su-mang-tam-nhin-va-gia-tri-cot-loi
C01.01.04	Mission and Vission of the Faculty of Business Administration	FBA	http://qtkd.uel.edu.vn/ArticleId/74e714c4-c064-40e9-a88d-1afa707e6b4e/tam-nhin-va-su-mang
C01.02.01	Uel's online site	UEL	www.uel.edu.vn
	FBA's online site	UEL	qtkd.uel.edu.vn
C02.01.02	The Bachelor of Business Administration Program Specification in the year of 2013, 2015.	FBA	http://qtkd.uel.edu.vn/ArticleId/ab13db51-d81e-48b6-9f0f-1c4094a927cd/tong-quan-chuong-trinh-dao-tao
C02.02.01	Course specification of the Bachelor of Business Administration program	FBA	http://qtkd.uel.edu.vn/TopicId/a43122a0-7bf0-4fb9-b83c-3e4a059e1acf/gioi-thieu-cac-mon-hoc
C02.02.02	The Minutes of Meetings about course syllabi	FBA	Evidence Profile
C04.01.01	The educational philosophy of FBA	FBA	http://qtkd.uel.edu.vn/ArticleId/67f23f16-41bf-46e1-a0e3-0839dde8236f/triet-ly-dao-tao
C05.01.06	The regulations about conducting and assessing student's internship performance.	FBA	Evidence Profile

C05.01.07	The regulations about conducting and assessing theses	FBA	Evidence Profile
C05.01.08	Student Handbook	UEL	http://ctsv.uel.edu.vn/?ArticleId=f1a8d3c8-2d67-4729-83c7-774230036a01
C06.04.03	The reports about the surveys' results of the students' opinions about the Business Administration subjects through semesters of academic years	UEL FBA	Evidence Profile
C10.01.01	Form of survey regarding to the courses Report of the results of student survey regarding to courses (Major of BA)	FBA	Evidence Profile
C10.01.02	Form of alumni survey Report about the results of alumni survey regarding to the courses (Major of Business Administration- Academic year 2012- Academic year 2013)	FBA	Evidence Profile
C10.01.03	Form of survey of employers Report of results of employer survey	FBA	Evidence Profile
C10.01.04	Report on the survey results of students's opinion about the educational program and the level of fulfilling the expected learning outcomes of Business Administration program. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of teachers' opinion on educational programs and the level of satisfying the expected learning outcomes of the Business Administration program. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of employers' opinion about educational quality and level of fulfilling the expected learning outcomes of Business Administration. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of alumni's opinion on educational quality and level of fulfilling the expected learning outcomes of Business Administration. The form of questionnaire	FBA	Evidence Profile
CRITERION 4: TEACHING AND LEARNING APPROACH			
C04.01.01	The educational philosophy of FBA	FBA	http://qtkd.uel.edu.vn/ArticleId/67f23f16-41bf-46e1-a0e3-0839dde8236f/triet-ly-dao-tao
C04.02.01	The Sources of evidence of teaching and learning approaches	FBA	Evidence Profile

REFERENTIAL EVIDENCE			
C01.01.01	Expected Learning Outcomes	FBA	http://qtkd.uel.edu.vn/ArticleId/b9e8da0d-9b23-41d3-90bd-ebf0aead6a1c/chuan-dau-ra
C01.01.02	Vietnam's Higher Education Law	State Agency	http://ctsv.uel.edu.vn/ArticleId/59ea8c82-e5aa-4560-bd80-aa8ad739eb89/luat-giao-duc-dai-hoc
C01.01.03	The development strategy of the University of Economics and Law in the period of 2011-2015; 2016-202	UEL	Evidence Profile http://www.uel.edu.vn/ArticleId/3a25aa4a-646b-4267-b618-2c0929bfc259/su-mang-tam-nhin-va-gia-tri-cot-loi
C02.01.02	The Bachelor of Business Administration Program Specification in the year of 2013, 2015.	FBA	http://qtkd.uel.edu.vn/ArticleId/ab13db51-d81e-48b6-9f0f-1c4094a927cd/tong-quan-chuong-trinh-dao-tao
C02.02.01	Course specification of the Bachelor of Business Administration program	FBA	http://qtkd.uel.edu.vn/TopicId/a43122a0-7bf0-4fb9-b83c-3e4a059e1acf/gioi-thieu-cac-mon-hoc
	The syllabi for the Bachelor of the Business Administration program	FBA	Evidence Profile
C03.02.01	The matrix of expected learning outcomes - courses	FBA	Evidence Profile
C05.01.06	The regulations about conducting and assessing student's internship performance.	FBA	Evidence Profile
	The graduation internship plan.	FBA	Evidence Profile
	The list of lecturers assigned as supervisors for internship in each semester.	FBA	Evidence Profile
C06.06.01	Analysis of research works, articles, seminar reports of lecturers	FBA	Evidence Profile http://qtkd.uel.edu.vn/TopicId/b80b0b2a-7939-4412-b0d8-58449d6b8f84/de-tai-da-nghiem-thu http://qtkd.uel.edu.vn/TopicId/154d9f2c-f222-4f64-ac4f-ffc8512f2318/bai-bao-khoa-hoch http://qtkd.uel.edu.vn/TopicId/fc4d5890-09c6-41b6-bdea-85406bdd240c/bao-cao-khoa-hoch http://qtkd.uel.edu.vn/TopicId/341765d9-5ac4-41d5-a509-70e56e5ec5a2/sach-phuc-vu-hoc-tap
C06.07.02	Research works, scientific publications of lecturers of the Faculty of Business Administration	FBA	Evidence Profile
C08.04.07	Business startup contest organized by GPA Club	FBA	Evidence Profile
C08.04.08	Decision to reward lecturers who instructed students to get high achievements in the scientific contest	UEL	Evidence Profile
CRITERION 5: STUDENT ASSESSMENT			
C05.01.01	The regulations of the weight for assessment types in a course	Educational Department	Evidence Profile

	The registration list of the weights assigned for each assessment type	FBA	Evidence Profile
C05.01.02	The regulations about organizing the exam, test and assessment of the courses and graduation exams: 1053/QĐ-ĐHKTL&ĐBCL The template of examination tests.	UEL	http://ktdbcl.uel.edu.vn/?ArticleId=6f45e325-5c0c-4e8c-b626-fc254831d8ee http://ktdbcl.uel.edu.vn/ArticleId/fd61e0bb-8240-4ee5-8158-20a05eb0e229/quy-dinh-de-thi-cuoi-ky-mau-de-thi
C05.01.03	The announcement for submission of final test questions for full-time programs	Quality Examine and Control Department	Evidence Profile
C05.01.04	Circular No 16/2005/TT-BGDĐT on the regulations of evaluating personal striving process of full-time students.	State Agency	http://vanban.chinhphu.vn/portal/page/portal/chinhphu/hethongvanban?class_id=1&mode=detail&document_id=181255
C05.01.05	The announcement guiding the evaluation of the student's personal striving process in each semester. The online guides about the evaluation of student's personal striving process.	Student Affairs Department	http://ctsv.uel.edu.vn/TopicId/d924dfe0-633e-4078-b615-ace537641d43/tb-diem-ren-luyen
	The assessment of personal striving process for students	Student Affairs Department	Evidence Profile
C05.01.06	The regulations about conducting and assessing student's internship performance.	FBA	Evidence Profile
	The graduation internship plan.	FBA	Evidence Profile
	A guide of presenting the internship report.	FBA	Evidence Profile
	The list of lecturers assigned as supervisors for internship in each semester.	FBA	Evidence Profile
C05.01.07	The Decision of establishing the marking Council for graduation theses	UEL	Evidence Profile
	The regulations about conducting and assessing theses	FBA	Evidence Profile
	A plan of supervising and writing the graduation theses	FBA	Evidence Profile
	A guide of presenting the graduation thesis.	FBA	Evidence Profile
	The marking template of student's thesis in different courses The form of marking student's thesis in different courses	FBA	Evidence Profile
C05.01.08	Student Handbook	UEL	http://ctsv.uel.edu.vn/?ArticleId=f1a8d3c8-2d67-4729-83c7-774230036a01
C05.03.01	Mid-term questions and papers	FBA	Evidence Profile
C05.03.02	Final exam questions and papers Answer key	FBA	Evidence Profile
C05.03.03	Student's training process papers	FBA	Evidence Profile
C05.03.04	Student's internship reports	FBA	Evidence Profile

C05.03.05	Graduation theses of students in all courses	FBA	Evidence Profile
C05.05.01	The process of announcing the score and requesting a remark for each semester's final tests	Quality Examine and Control Department	http://ktdbcl.uel.edu.vn/ArticleId/110259a8-35c7-4df5-97d4-dbd6e8a5eb02/quy-trinh-cong-bo-va-phuc-khao-diem-thi-cuoi-ky-he-dh-chinh-quy-infographic
C05.05.02	Re-marking application form	Quality Examine and Control Department	http://ktdbcl.uel.edu.vn/ArticleId/673ed834-0004-49d0-a246-1a7dcee3138e/mau-don-khieu-nai-diem
REFERENTIAL EVIDENCE			
C02.01.01	Decision No. 17/VBHN-BGDĐT regarding the regulations of Higher Education under the credit system of Ministry of Education and Training	State Agency	http://congbao.chinhphu.vn/loi-dung-van-ban-so-17-vbhn-bgdtdt-10296
	Higher Education Regulations of Vietnam National University Ho Chi Minh City: 262/QĐ-ĐHQG,2017.	Viet Nam National University Ho Chi Minh City	http://pdt.uel.edu.vn/?ArticleId=1cd21f47-5b87-433f-810b-7524dda33b51
	The regulations of full-time training for Bachelor programs under the credit system of the University of Economics and Law: 21/QĐ-ĐHKTL-ĐT&QLSV, 2011	UEL	http://pdt.uel.edu.vn/?ArticleId=0e52ff62-b499-4335-9d5b-6e66f3c0ce4d
C02.01.02	The Bachelor of Business Administration Program Specification in the year of 2013, 2015.	FBA	http://qtkd.uel.edu.vn/ArticleId/ab13db51-d81e-48b6-9f0f-1c4094a927cd/tong-quan-chuong-trinh-dao-tao
C02.02.01	Course specification of the Bachelor of Business Administration program	FBA	http://qtkd.uel.edu.vn/TopicId/a43122a0-7bf0-4fb9-b83c-3e4a059e1acf/gioi-thieu-cac-mon-hoc
	The syllabi for the Bachelor of the Business Administration program	FBA	http://qtkd.uel.edu.vn/TopicId/a43122a0-7bf0-4fb9-b83c-3e4a059e1acf/gioi-thieu-cac-mon-hoc
CRITERION 6: ACADEMIC STAFF QUALITY			
C06.01.01	The development strategy of the Faculty of Business Administration: 2014-2015; 2016-2020	FBA	Evidence Profile
C06.01.02	The announcement of collecting ideas and feedback on internal spending regulations.	Office of Personnel and Administration	Evidence Profile
	The internal spending regulations of all academic years	UEL	Evidence Profile
C06.02.01	The regulations of scientific research hours at the University of Economics and Law: The Decision No 917/QĐ-ĐHKTL-SDH&QLKH	UEL	http://qlkh.uel.edu.vn/ArticleId/de043b86-2909-43cd-8855-2760c507bb5a/quyet-dinh-so-917-qd-dhktl-sdhqlkh-ky-ngay-9-thang-10-nam-2014-hieu-truong-dai-hoc-kinh-te-luat-quy-dinh-dinh-muc-thoi-gian-hoat-dong-nghien-cuu-khoa-hoc-tai-truong-dai-hoc-kinh-te-luat
C06.02.02	The statistics of teaching hours from 2015 to 2017	Quality Examine and Control	Evidence Profile

		Department	
C06.02.03	The list of visiting lecturers	FBA	Evidence Profile
C06.02.04	The list of part-time lecturers	FBA	Evidence Profile
C06.02.05	Circular No 47/2014/TT-BGDĐT on the working conditions and benefits for lecturers	State Agency	http://tchc.uel.edu.vn/?ArticleId=d5ca1160-2ae7-4b0a-8839-1c8f1567d6d3
C06.02.06	Circular No 32/2015/TT-BGDĐT on the methods to specify the enrolment quota for Higher Education Institutions.	State Agency	http://www.chinhphu.vn/portal/page/portal/chinhphu/hethongvanban?class_id=1&mode=detail&document_id=183159
C06.03.01	The guidelines on recruiting, retaining, and managing public employees.	Viet Nam National University Ho Chi Minh City	Evidence Profile
C06.03.02	The examination process for recruiting public employees The selection process of recruiting public employees	UEL	http://tchc.uel.edu.vn/ArticleId/891d3354-ef90-4f8e-9bf3-33ce190311e3/quy-trinh-ve-tuyen-dung-ky-hop-dong-va-cac-che-do-nghi-phep-nghi-viec
C06.03.03	The announcement of recruiting lecturers and specialists	UEL	http://tchc.uel.edu.vn/TopicId/d851a151-f2b2-4c64-9c0f-6333657c5819/tuyen-dung
C06.03.04	The announcement and dispatch on the registration for the need of recruitment The Minutes of recruiting new lecturers	FBA	Evidence Profile
C06.03.05	Labour contracts of academic staff	Office of Personnel and Administration	Evidence Profile
C06.03.06	Academic background of lecturers	FBA	Evidence Profile
	Academic qualifications of academic staff	Office of Personnel and Administration	Evidence Profile
C06.03.07	The list of lecturers and public employees who are recommended for future managerial posts in the University of Economics and Law.	UEL	Evidence Profile
C06.03.08	The Joint Circular No 36/2014/TTLT-BGDĐT-BNV about the codes and criteria for teaching positions in public higher education institutions.	State Agency	http://tchc.uel.edu.vn/?ArticleId=503d5c0b-6bd1-4178-9645-32dec1fb7116
C06.03.09	The Circular No 18/2017/TT-BGDĐT about regulations for the conditions, content and methods for professional title upgrading examination of lecturers in the Public Higher Education Institutions.	State Agency	http://tchc.uel.edu.vn/ArticleId/074682d7-6cbc-402b-bbe7-5d2f8751983c/quy-dinh-dieu-kien-noi-dung-hinh-thuc-thi-thang-hang-chuc-danh-nghe-nghiep-vien-chuc-giang-day-trong-cac-co-so-giao-duc-dai-hoc-cong-lap
C06.03.10	The Decision No 174/2008/QĐ-TTg about the promulgation of criteria, the procedure of appointing and dismissing the title of Professor, Associate Professor.	State Agency	http://vanban.chinhphu.vn/portal/page/portal/chinhphu/hethongvanban?class_id=1&mode=detail&document_id=82063

C06.03.11	The regulations of appointment, re-appointment, job rotation, resignation, dismissal of public employees of the University of Economics and Law	UEL	Evidence Profile
C06.04.01	Organizational Structure of FBA	FBA	Evidence Profile
	The regulations of responsibilities, authorities and duties of lecturers and support staff in the Faculty of Business Administration.	FBA	Evidence Profile
C06.04.02	The individual job description	FBA	Evidence Profile
C06.04.03	The regulations of conducting surveys to collect the students' feedback on courses: Decision No 1227/QĐ-ĐHKTL; Decision No 36/QĐ-ĐHKTL	Quality Examine and Control Department	http://ktdbcl.uel.edu.vn/?ArticleId=11a84f56-6b6e-480f-b644-ef4a55078b13 http://ktdbcl.uel.edu.vn/ArticleId/5a923a6a-bde2-4ee6-9720-d3b0ca1c2532/quyet-dinh-so-36-qd-dhktl-quyet-dinh-ban-hanh-quy-dinh-ve-khao-sat-y-kien-nguoi-hoc-doi-voi-mon-hoc
	Plans of course survey The regulations of conducting online course surveys	UEL	Evidence Profile
	The reports about the surveys' results of the students' opinions about the Business Administration subjects through semesters of academic years	UEL FBA	Evidence Profile
C06.04.04	The Regulations about the classification of work performance for bonuses for lecturers and other employees of the University of Economics and Law: the Decision No 86/QĐ-ĐHKTL	UEL	Evidence Profile
C06.04.05	Guides to using software to evaluate employee's performance monthly.	UEL	Evidence Profile
	Monthly work performance evaluation	FBA	Evidence Profile
	The monitoring system of Teaching hours of the Inspectorate	UEL	Evidence Profile
C06.04.06	The Minutes of class observation of lecturers	FBA	Evidence Profile
C06.04.07	Plans for organizing and registering for employee awards List of employees who registers for employee awards by year	FBA	Evidence Profile
	The process of employee emulation and commendation The guide to evaluating employee's performance for emulation and commendation at the end of the year	UEL	Evidence Profile
	The template of job performance appraisal	UEL	Evidence Profile
	The Decisions on employee awards each year The Decision of commending and rewarding individuals with high performance at the University of Economics and Law.	UEL	Evidence Profile
	The recommendation for awards for staff of the Faculty of Business Administration who has good performance The Minutes about the meeting of evaluating employee's performance at the end of the year.	FBA	Evidence Profile

C06.04.08	The regulations of advance pay raise for employees of the University of Economics and Law.	UEL	Evidence Profile
	The list of employees who receive advance pay raise of the years of 2009, 2013.	UEL	Evidence Profile
C06.05.01	Circular 19/2014/TT-BNV regulating and instructing the methods of training and cultivating public employees	State Agency	http://tchc.uel.edu.vn/ArticleId/c97eb713-d82c-4576-9b40-54b6c8cfc3f/quy-dinh-huong-dan-cong-tac-dao-tao-boi-duong-vien-chuc
C06.05.02	Regulations on the management of training and cultivating public employees of University of Economics and Laws: Decision No. 308/QĐ-ĐHKTL, 2017	UEL	Evidence Profile
	Plan of training and cultivating public employees of the University of Economics and Laws : The year of 2017	UEL	Evidence Profile
C06.05.03	Project "The Training of lecturers with PhD degrees for Universities and Colleges in the period of 2010-2020": 35/2012 / TT-BGDĐT Project "The Training of scientific and technical employees abroad with the State funding": 322/2000 / QD-TTg, 356/2005 / QD-TTg	State Agency	http://congbao.bentre.gov.vn/webpages/content/docinfo.faces;jsessionid=9D03233B5B9A8592AEB1D005E6B163A8?docid=1623&isstoredoc=true https://thuvienphapluat.vn/van-ban/Bo-may-hanh-chinh/Quy-dinh-356-2005-QD-TTg-dieu-chinh-De-an-Dao-tao-can-bo-khoa-hoc-ky-thuat-tai-co-so-nuoc-ngoai-bang-ngan-sach-nha-nuoc-19253.aspx
C06.05.04	Report and summary records of the seminar "Teaching approach in University". Report and summary records of the seminar "Guides for writing and evaluating graduation dissertation for the under-graduate degrees in the major of Business Administration	FBA	Evidence Profile
C06.05.05	Training courses for for academic and support staff	UEL	Evidence Profile
	Decisions to send employees to domestic or abroad training for level improvement	UEL	Evidence Profile
	Other studying activities		Evidence Profile
C06.05.06	Commitment to fulfill obligations of employees sent to training		Evidence Profile
C06.05.07	Circular 05/2016 / TT-BGDĐT regulates probation period according to professional titles of teachers and lecturers	State Agency	http://vanban.chinhphu.vn/portal/page/portal/chinhphu/hethongvanban?class_id=1&mode=detail&document_id=184247

	Decisions on assigning employees to instruct lecturers during probation period of lecturers	UEL	Evidence Profile
C06.06.01	Guides of the analysis of research activities	Science Administration Department	Evidence Profile
	Analysis of research works, articles, seminar reports of lecturers	FBA	Evidence Profile http://qtkd.uel.edu.vn/TopicId/b80b0b2a-7939-4412-b0d8-58449d6b8f84/de-tai-da-nghiem-thu http://qtkd.uel.edu.vn/TopicId/154d9f2c-f222-4f64-ac4f-ffc8512f2318/bai-bao-khoa-hoc http://qtkd.uel.edu.vn/TopicId/fc4d5890-09c6-41b6-bdea-85406bdd240c/bao-cao-khoa-hoc http://qtkd.uel.edu.vn/TopicId/341765d9-5ac4-41d5-a509-70e56e5ec5a2/sach-phuc-vu-hoc-tap
	Statistics of the convert of scientific research points	FBA	Evidence Profile
C06.07.01	Official document about registration to design teaching program	FBA	Evidence Profile
C06.07.02	Research works, scientific publications of lecturers of the Faculty of Business Administration	FBA	Evidence Profile
REFERENTIAL EVIDENCE			
C01.01.02	Vietnam's Higher Education Law	State Agency	http://ctsv.uel.edu.vn/ArticleId/59ea8c82-e5aa-4560-bd80-aa8ad739eb89/luat-giao-duc-dai-hoc
C07.01.01	Vietnam's Law on public employees 2010	State Agency	http://www.moj.gov.vn/vbpq/lists/vn%20bn%20php%20lut/view_detail.aspx?itemid=26495
CRITERION 7: SUPPORT STAFF QUALITY			
C07.01.01	Vietnam's Law on public employees 2010	State Agency	http://www.moj.gov.vn/vbpq/lists/vn%20bn%20php%20lut/view_detail.aspx?itemid=26495
C07.01.02	Circular No. 11/2014 / TT-BNV on planning titles , codes and professional standards for cirvil servant in the field of public administration	State Agency	http://www.moj.gov.vn/vbpq/lists/vn%20bn%20php%20lut/view_detail.aspx?itemid=29994
C07.01.03	Circular 13/2010 / TT-BNV regulates some articles on recruitment and promotion of employees	State Agency	http://vanban.chinhphu.vn/portal/page/portal/chinhphu/hethongvanban?class_id=1&mode=detail&document_id=99782
C07.01.04	List of specialists, employees of departments, centers, faculties	Office of Personnel and Administration	Evidence Profile
C07.02.01	Qualifications, labor contracts of support employees	Office of Personnel and Administration	Evidence Profile

C07.03.01	Organization Structure of UEL	UEL	Evidence Profile
	Regulations on functions, tasks, powers and working relationships in University of Economics and Law: 14 / QĐ-ĐHKTL in 2011; 19 / QĐ-ĐHKTL in 2014	UEL	Evidence Profile http://www.uel.edu.vn/?ArticleId=497e891c-22bf-4c9d-8ab5-db2e485424e7
C07.03.02	Functions and duties of Personnel and Administration Office Description and allocation of tasks	UEL	http://tchc.uel.edu.vn/Default.aspx?ArticleId=971bc62c-95a5-4f6f-b25e-43116eab9a3a http://tchc.uel.edu.vn/Default.aspx?ArticleId=b586e43e-0275-4c99-b072-9e1bfd0a4890
	Functions and duties of Planning and Finance Department Description and allocation of tasks	UEL	http://khct.uel.edu.vn/Default.aspx?ArticleId=db71da2d-5865-4ad8-ada2-0b3ded6f03fd http://khct.uel.edu.vn/Default.aspx?ArticleId=a3e7e404-4b35-4a1b-bbdc-85d2da2ccc4d
	Functions and duties of Educational Department Description and allocation of tasks	UEL	http://pdt.uel.edu.vn/ArticleId/843367de-2f38-4eb5-9a2f-3569495a8ef5/ http://pdt.uel.edu.vn/Default.aspx?ArticleId=1d7a5a29-af81-4800-84fb-da28380f9b4e
	Functions and duties of Science Administration Department Description and allocation of tasks	UEL	http://qlkh.uel.edu.vn/ArticleId/ec66bd69-e942-4932-986d-849c682e1dfd/chuc-nang-nhiem-vu http://qlkh.uel.edu.vn/ArticleId/b9d2fcb9-af09-4aa1-a7b0-ed2ad4cb7dd9/nhan-su
	Functions and duties of Facility Administration Department Description and allocation of tasks	UEL	http://csvc.uel.edu.vn/Default.aspx?ArticleId=3f336838-022b-4e47-bfa0-57d2f0bd34e9 http://csvc.uel.edu.vn/ArticleId/276962be-5ebc-44c3-9f30-aed493d9c736/nhan-su
	Functions and duties of Student Affairs Department Description and allocation of tasks	UEL	http://ctsv.uel.edu.vn/Default.aspx?ArticleId=cdfe1034-6cd9-41ab-9847-ab6e0c99cc32 http://ctsv.uel.edu.vn/Default.aspx?ArticleId=d0312a3c-42b3-40a8-b7a5-4c905078d14e
	Functions and duties of External Relation Department Description and allocation of tasks	UEL	http://externalrelations.uel.edu.vn/ArticleId/50e07bc3-d381-421c-a12b-8b509bc354b2/chuc-nang-nhiem-vu http://externalrelations.uel.edu.vn/ArticleId/170db38a-403f-4a27-ad1a-146f9c1fc62a/nhan-su
	Functions and duties of Quality Examine and Control Department Description and allocation of tasks	UEL	http://ktdbcl.uel.edu.vn/ArticleId/ecae95fd-1249-40a9-8712-5b45ca5c6bc3/ http://ktdbcl.uel.edu.vn/Default.aspx?ArticleId=35618a67-7ed3-473f-bfdb-ab51549479dd
	Functions and duties of Information and Technology Department Description and allocation of tasks	UEL	http://cntt.uel.edu.vn/ArticleId/b9c989e9-e82f-4662-9583-c69751041b3d/chuc-nang-nhiem-vu http://cntt.uel.edu.vn/ArticleId/61582282-5bc6-4e4b-95e3-c1d96ae7ef24/nhan-su
	Functions and duties of Inspection and Legislation Department Description and allocation of tasks	UEL	http://tptc.uel.edu.vn/Default.aspx?ArticleId=53019d8e-c46b-428e-a9da-b4fec7312aa http://tptc.uel.edu.vn/ArticleId/8669a8e9-71d4-42ef-9382-ccb9e8d72e3d/phan-cong-nhiem-vu
	Functions and duties of Economics and Finance Research Center Description and allocation of tasks	UEL	http://cefr.uel.edu.vn/Default.aspx?ArticleId=3a9078ce-6f14-45b5-b839-48ce183e777d http://cefr.uel.edu.vn/ArticleId/cd10c7f6-a076-4d07-bc76-019af8f26f2a/nhan-su
	Functions and duties of Library Description and allocation of tasks	UEL	http://lib.uel.edu.vn/ArticleId/40c4c774-cd05-4ba9-9258-7de743bb4a40/chuc-nang-nhiem-vu http://lib.uel.edu.vn/Default.aspx?ArticleId=606fc3e6-6f07-4197-8840-0e5fa7a18737

	Functions and duties of Business Relationship Center Description and allocation of tasks	UEL	http://qhdn.uel.edu.vn/
	Functions and duties of the Center of Foreign Language-Information Technology and Short-term training Description and allocation of tasks	UEL	http://cfis.uel.edu.vn/Default.aspx?ArticleId=9b2ac758-cb76-4fcc-b2e0-5aeecc1d43ec http://cfis.uel.edu.vn/ArticleId/2d4b29b2-f49f-4a8d-8201-9aa2e0cf1ccc/co-cau-nhan-su
	Functions and duties of Communication and enrollment Consultancy Center Description and allocation of tasks	UEL	Evidence Profile
C07.05.01	Regulation on labor time by fingerprints	UEL	Evidence Profile
C07.05.02	Regulations on review of the quality of management and service of Faculties and departments of Uiversity of Economics and Law: Decision No. 506 / QD-DHKTL	UEL	http://ktdbcl.uel.edu.vn/?ArticleId=339c6ddc-7a7f-43be-ba50-55837d158656
	Plan to conduct survey on the quality of management and service in each academic year	Quality Examine and Control Department	Evidence Profile
C07.05.03	Questionnaire form and results of survey on the quality of management and service of the functional departments in each academic year (applied for lecturers)	UEL	Evidence Profile
	Questionnaire form and results of survey on the quality of management and service of the functional departments in each academic year (applied for students)	UEL	Evidence Profile
	Questionnaire form and results of survey on the quality of management and service of the functional departments in each academic year (applied for unit colleagues)	UEL	Evidence Profile
	Questionnaire form and results of survey on the quality of management and service of the functional departments in each academic year (applied for leaders)	UEL	Evidence Profile
REFERENTIAL EVIDENCE			
C01.01.03	The development strategy of the University of Economics and Law in the period of 2011-2015; 2016-202	UEL	Evidence Profile http://www.uel.edu.vn/ArticleId/3a25aa4a-646b-4267-b618-2c0929bfc259/su-mang-tam-nhin-va-gia-tri-cot-loi
C06.01.02	The announcement of collecting ideas and feedback on internal spending regulations.	Office of Personnel and Administration	Evidence Profile
	The internal spending regulations of all academic years	UEL	Evidence Profile

C06.03.02	The examination process for recruiting public employees The selection process of recruiting public employees	UEL	http://tchc.uel.edu.vn/ArticleId/891d3354-ef90-4f8e-9bf3-33ce190311e3/quy-trinh-ve-tuyen-dung-ky-hop-dong-va-cac-che-do-nghi-phep-nghi-viec
C06.03.03	The announcement of recruiting lecturers and specialists	UEL	http://tchc.uel.edu.vn/TopicId/d851a151-f2b2-4c64-9c0f-6333657c5819/tuyen-dung
C06.03.07	The list of lecturers and public employees who are recommended for future managerial posts in the University of Economics and Law.	UEL	Evidence Profile
C06.04.04	The Regulations about the classification of work performance for bonuses for lecturers and other employees of the University of Economics and Law: the Decision No 86/QĐ-ĐHKT	UEL	Evidence Profile
C06.04.05	Guides to using software to evaluate employee's performance monthly.	UEL	Evidence Profile
C06.04.07	Plans for organizing and registering for employee awards List of employees who registers for employee awards by year	FBA	Evidence Profile
	The process of employee emulation and commendation The guide to evaluating employee's performance for emulation and commendation at the end of the year	UEL	Evidence Profile
	The template of job performance appraisal	UEL	Evidence Profile
	The Decisions on employee awards each year The Decision of commending and rewarding individuals with high performance at the University of Economics and Law.	UEL	Evidence Profile
	The recommendation for awards for staff of the Faculty of Business Administration who has good performance The Minutes about the meeting of evaluating employee's performance at the end of the year.	FBA	Evidence Profile
C06.04.08	The regulations of advance pay raise for employees of the University of Economics and Law.	UEL	Evidence Profile
C06.05.02	Regulations on the management of training and cultivating public employees of University of Economics and Laws: Decision No. 308/QĐ-ĐHKTL, 2017	UEL	Evidence Profile
	Plan of training and cultivating public employees of the University of Economics and Laws : The year of 2017	UEL	Evidence Profile
CRITERION 8: STUDENT QUALITY AND SUPPORT			
C08.01.01	Circular No. 05/2017 / TT-BGDĐT on regulations of enrollment for full-time student in University and for full-time student in the major of pedagogy in College	State Agency	http://vbpl.vn/bogiaoducdaotao/Pages/vbpq-toanvan.aspx?ItemID=120815

	Official document 386/ĐHQG-ĐH of the priority to the recruitment of excellent students of high schools to Vietnam National University Ho Chi Minh City in 2017.	Viet Nam National University Ho Chi Minh City	http://tuyensinh.vnuhcm.edu.vn/index.php?route=catalog/tintuc/noidung&tintuc_id=19
	Announcement of direct admission, priority for admission and the consideration of direct admission to University in 2017	UEL	http://pdt.uel.edu.vn/ArticleId/7b1611cd-ea77-471c-9a18-c2fbb75f1acd/thong-bao-tuyen-thang-uu-tien-xet-tuyen-va-xet-tuyen-thang-vaio-truong-dai-hoc-kinh-te-luat-nam-2017
C08.01.02	Enrolment website of Univeristy of Economics and Laws	UEL	http://tuyensinh.uel.edu.vn/
	Information on enrolment consultancy activities	UEL	Evidence Profile
C08.03.01	Regulation on student service of UEL: According to Decision 662 / QĐ-ĐHKTL-CTSV	UEL	http://ctsv.uel.edu.vn/ArticleId/ca955450-ed91-4067-9302-5e4e448cf75a/quy-che-cong-tac-sinh-vien-truong-2014
C08.04.01	Regulations for studying during the Civil Week for full-time students at the Faculty of Economics (now a University of Economics and Law): Decision 163 / QĐ-KKT-CTCT	UEL	http://ctsv.uel.edu.vn/ArticleId/825eec4e-31ca-4370-9d7b-bd7b4d3e5012/quy-dinh-ve-viec-hoc-tuan-sinh-hoat-cong-dan
	Assessment process and recognition of completion of the Civil Week	UEL	http://ctsv.uel.edu.vn/ArticleId/5800be51-fef3-4213-ae2d-b3b3a74879f2/quy-trinh-danh-gia-va-cong-nhan-hoan-thanh-tuan-sinh-hoat-cong-dan-sinh-vien
	Plans of Civel Week		
C08.04.02	Regulations on the implementation of the program on welfare work for full-time students of the University of Economics and Business: Decision No. 1018 / QĐ-DHKTL	UEL	http://ctsv.uel.edu.vn/ArticleId/8835684a-0016-480f-89c5-3158d83b2673/quy-dinh-thuc-hien-ngay-cong-tac-xa-hoi-doi-voi-sinh-vien-chinh-quy-he-tap-trung
	The process of evaluating and recognizing the completion of the welfare work day for full-time students	UEL	http://ctsv.uel.edu.vn/ArticleId/a6b84470-eb2e-494b-afc5-d5c6cb6bcb5d/quy-trinh-danh-gia-va-cong-nhan-hoan-thanh-ngay-cong-tac-xa-hoi-doi-voi-sinh-vien-he-chinh-quy-tap-trung
C08.04.03	Policies for students in the school year of 2017-2018	Student Affairs Department	Evidence Profile
C08.04.04	Regulations of granting scholarships for students of University of Economics and Law: Decision 1174 / QĐ-ĐHKTL-CTSV; amended and supplemented in 2015	UEL	http://ctsv.uel.edu.vn/ArticleId/94b21b7e-e4dd-4925-8072-fea03469e1dc/quy-dinh-xet-cap-hoc-bong-sinh-vien-hoc-vien
C08.04.05	Statistical report on receiving educational scholarships of students Information about List of students who receive educational scholarships	Student Affairs Department	http://ctsv.uel.edu.vn/TopicId/4c0e424b-e929-4fac-9848-d153bb28485f/tb-hb-kkht
C08.04.06 ??	Other scholarships for students	Student Affairs Department	http://ctsv.uel.edu.vn/TopicId/9cb0e5c6-6820-4cbb-b071-0f72b1f43786/hoc-bong-trao-doi-sv
C08.04.07	Business startup contest organized by GPA Club	FBA	Evidence Profile
	Other academic competitions for students	Student Affairs Department	Evidence Profile
	Training courses for students	Student Affairs Department	Evidence Profile

C08.04.08	Regulation on research activities for students: Decision No. 614/QĐ-ĐHKTL-SĐH&QLKH	UEL	http://qlkh.uel.edu.vn/ArticleId/af878fa7-5c6a-4023-a7a2-0074b6125724/quyet-dinh-614-qd-dhktl-sdqhkh-ngay-3-thang-8-nam-2015-ve-viec-ban-hanh-quy-dinh-hoat-dong-nghien-cuu-khoa-hoc-sinh-vien-truong-dai-hoc-kinh-te-luat
	Plan to organize research programs for students	Science Administration Department	Evidence Profile
	Assigning topics and allocating lecturers to research students: 2015-2016	UEL	Evidence Profile
	The establishment of the Scientific Council to approve scientific research subjects at the Faculty level	UEL	Evidence Profile
	Decision to reward lecturers who instructed students to get high achievements in the scientific contest	UEL	Evidence Profile
	Decision to reward students who obtained achievements in the scientific research contest	UEL	Evidence Profile http://qtkd.uel.edu.vn/ArticleId/93dd2be8-5e3c-4340-b585-88860967e644/danh-sach-giai-thuong-nckh-sinh-vien-tu-thang-7-2017-thang-6-2017
	Decision to provide financial support for students, groups of students who completed research topics: 2015-2016	UEL	Evidence Profile
C08.04.09	The meetings of leaders, representatives of departments and students		
C08.04.10	Regulations on academic adviser at the University of Economics: Decision No. 753/QĐ-ĐHKTL, 2016	UEL	Evidence Profile
	Channels of academic adviser keeps track to the learning and training situation of the students	FBA	Evidence Profile
	Report on class activities of academic adviser	FBA	Evidence Profile
	Evaluation of academic adviser	FBA	Evidence Profile
	Survey Result on academic adviser	UEL	Evidence Profile
C08.05.01	Regulations on the organization and operation of Inspection and Legislation Department	UEL	http://ttpc.uel.edu.vn/ArticleId/6d1431e3-c6ea-442c-8e0b-0f758b702de3/quy-dinh-hoat-dong-cua-to-thanh-tra-phap-che
	Regulations on reception of citizens, processing of letters and settlement of complaints, denunciations, petitions and reports	UEL	http://ttpc.uel.edu.vn/ArticleId/1a37b1a5-120d-4307-9d0b-e065f88720b5/
REFERENTIAL EVIDENCE			
C02.01.01	Decision No. 17/VBHN-BGDĐT regarding the regulations of Higher Education under the credit system of Ministry of Education and Training	State Agency	http://congbao.chinhphu.vn/loi-dung-van-ban-so-17-vbhn-bgdtdt-10296
	Higher Education Regulations of Vietnam National University Ho Chi Minh City: 262/QĐ-ĐHQG,2017.	Viet Nam National University Ho Chi Minh City	http://pdt.uel.edu.vn/?ArticleId=1cd21f47-5b87-433f-810b-7524dda33b51

	The regulations of full-time training for Bachelor programs under the credit system of the University of Economics and Law: 21/QĐ-ĐHKTL-ĐT&QLSV, 2011	UEL	http://pdt.uel.edu.vn/?ArticleId=0e52ff62-b499-4335-9d5b-6e66f3c0ce4d
C05.01.08	Student Handbook	UEL	http://ctsv.uel.edu.vn/?ArticleId=f1a8d3c8-2d67-4729-83c7-774230036a01
C06.04.03	The reports about the surveys' results of the students' opinions about the Business Administration subjects through semesters of academic years	UEL FBA	Evidence Profile
C07.03.01	Organization Structure of UEL	UEL	Evidence Profile
	Regulations on functions, tasks, powers and working relationships in University of Economics and Law: 14 / QĐ-ĐHKTL in 2011; 19 /QĐ-ĐHKTL in 2014	UEL	Evidence Profile http://www.uel.edu.vn/?ArticleId=497e891c-22bf-4c9d-8ab5-db2e485424e7
C07.03.02	Functions and duties of Personnel and Administration Office Description and allocation of tasks	UEL	http://tchc.uel.edu.vn/Default.aspx?ArticleId=971bc62c-95a5-4f6f-b25e-43116eab9a3a http://tchc.uel.edu.vn/Default.aspx?ArticleId=b586e43e-0275-4c99-b072-9e1bfd0a4890
	Functions and duties of Planning and Finance Department Description and allocation of tasks	UEL	http://khtc.uel.edu.vn/Default.aspx?ArticleId=db71da2d-5865-4ad8-ada2-0b3ded6f03fd http://khtc.uel.edu.vn/Default.aspx?ArticleId=a3e7e404-4b35-4a1b-bbdc-85d2da2ccc4d
	Functions and duties of Educational Department Description and allocation of tasks	UEL	http://pdt.uel.edu.vn/ArticleId/843367de-2f38-4eb5-9a2f-3569495a8ef5/ http://pdt.uel.edu.vn/Default.aspx?ArticleId=1d7a5a29-af81-4800-84fb-da28380f9b4e
	Functions and duties of Science Administration Department Description and allocation of tasks	UEL	http://qlkh.uel.edu.vn/ArticleId/ec66bd69-e942-4932-986d-849c682e1dfd/chuc-nang-nhiem-vu http://qlkh.uel.edu.vn/ArticleId/b9d2fcb9-af09-4aa1-a7b0-ed2ad4cb7dd9/nhan-su
	Functions and duties of Facility Administration Department Description and allocation of tasks	UEL	http://csvg.uel.edu.vn/Default.aspx?ArticleId=3f336838-022b-4e47-bfa0-57d2f0bd34e9 http://csvg.uel.edu.vn/ArticleId/276962be-5ebc-44c3-9f30-aed493d9c736/nhan-su
	Functions and duties of Student Affairs Department Description and allocation of tasks	UEL	http://ctsv.uel.edu.vn/Default.aspx?ArticleId=cdfe1034-6cd9-41ab-9847-ab6e0c99cc32 http://ctsv.uel.edu.vn/Default.aspx?ArticleId=d0312a3c-42b3-40a8-b7a5-4c905078d14e
	Functions and duties of External Relation Department Description and allocation of tasks	UEL	http://externalrelations.uel.edu.vn/ArticleId/50e07bc3-d381-421c-a12b-8b509bc354b2/chuc-nang-nhiem-vu http://externalrelations.uel.edu.vn/ArticleId/170db38a-403f-4a27-ad1a-146f9c1fc62a/nhan-su
	Functions and duties of Quality Examine and Control Department Description and allocation of tasks	UEL	http://ktdbcl.uel.edu.vn/ArticleId/ecae95fd-1249-40a9-8712-5b45ca5c6bc3/ http://ktdbcl.uel.edu.vn/Default.aspx?ArticleId=35618a67-7ed3-473f-bfdb-ab51549479dd
	Functions and duties of Information and Technology Department Description and allocation of tasks	UEL	http://cntt.uel.edu.vn/ArticleId/b9c989e9-e82f-4662-9583-c69751041b3d/chuc-nang-nhiem-vu http://cntt.uel.edu.vn/ArticleId/61582282-5bc6-4e4b-95e3-c1d96ae7ef24/nhan-su

	Functions and duties of Inspection and Legislation Department Description and allocation of tasks	UEL	http://tptc.uel.edu.vn/Default.aspx?ArticleId=53019dbe-c46b-428e-a9da-b4fec7312aa http://tptc.uel.edu.vn/ArticleId/8669a8e9-71d4-42ef-9382-ccb9e8d72e3d/phan-cong-nhiem-vu
	Functions and duties of Economics and Finance Research Center Description and allocation of tasks	UEL	http://cefr.uel.edu.vn/Default.aspx?ArticleId=3a9078ce-6f14-45b5-b839-48ce183e777d http://cefr.uel.edu.vn/ArticleId/cd10c7f6-a076-4d07-bc76-019af8f26f2a/nhan-su
	Functions and duties of Library Description and allocation of tasks	UEL	http://lib.uel.edu.vn/ArticleId/40c4c774-cd05-4ba9-9258-7de743bb4a40/chuc-nang-nhiem-vu http://lib.uel.edu.vn/Default.aspx?ArticleId=606fc3e6-6f07-4197-8840-0e5fa7a18737
	Functions and duties of Business Relationship Center Description and allocation of tasks	UEL	http://qhdn.uel.edu.vn/
	Functions and duties of the Center of Foreign Language-Information Technology and Short-term training Description and allocation of tasks	UEL	http://cfis.uel.edu.vn/Default.aspx?ArticleId=9b2ac758-cb76-4fcc-b2e0-5aaccb1d43ec http://cfis.uel.edu.vn/ArticleId/2d4b29b2-f49f-4a8d-8201-9aa2e0cf1cec/co-cau-nhan-su
	Functions and duties of Communication and enrollment Consultancy Center Description and allocation of tasks	UEL	Evidence Profile
C09.05.03	Economic contract for providing sanitation services	UEL	Evidence Profile
C09.05.04	Report on annual firefighting exercises	UEL	Evidence Profile
	Regulations and procedures for preventing and fighting fire	Facility Administration Department	http://csvc.uel.edu.vn/ArticleId/e00bd79b-6125-48c9-84d1-1398bcfd2ba9/phong-chay-chua-chay
C10.01.02	Form of alumni survey Report about the results of alumni survey regarding to the courses (Major of Business Administration - Academic year 2012 - Academic year 2013	FBA	Evidence Profile
CRITERION 9: FACILITIES AND INFRASTRUCTURE			
C09.01.01	Public the activity of quality assurance on education and training by academic years: 2012-2013, 2013-2014, 2014-2015, 2015-2016, 2016-2017	UEL	http://ktdbcl.uel.edu.vn/TopicId/f8a7b7ec-27b2-4021-ab3e-c28b6fb4a57c/ba-cong-khai
C09.01.02	Statistics on technical facilities	Facility Administration Department	http://csvc.uel.edu.vn/ArticleId/24744f37-d1b0-47e2-ae88-387cef476706/hien-trang-co-so-vat-chat
C09.01.03	Frequency of equipment exploitation from 2013 to 2015	Facility Administration Department	Evidence Profile

C09.01.04	Classroom data distribution table	Facility Administration Department	Evidence Profile
C09.01.05	Decisions on allocating budget for the Equipment Management Department: 2013, 2014, 2015	UEL	Evidence Profile
	The process of purchasing assets over 100 million	Facility Administration Department	Evidence Profile
	Maintenance and repair procedure of property	Facility Administration Department	http://csvc.uel.edu.vn/ArticleId/7f50e9ff-bc42-4173-b3ce-aa054fc3e8d4/quy-trinh-bao-tri-sua-chua-tai-san
C09.02.01	Rules of using the common room "Hoa Sen"	Library	http://lib.uel.edu.vn/Default.aspx?ArticleId=aa563a39-4d6b-47ea-8541-a5b2b0011d68
	Rules of the library Rules of reading room	Library	http://lib.uel.edu.vn/Default.aspx?ArticleId=1c3df363-de61-45b0-b620-fff828d54b59 http://lib.uel.edu.vn/Default.aspx?ArticleId=fb31ba9b-f914-4b8f-ac46-dd79a9168137
	Process of material addition Process of loan and return Process of professional handling Process of account checking Process of booking materials in advance Process of extending materials	Library	http://lib.uel.edu.vn/Default.aspx?ArticleId=8a842f75-2e90-4c29-94b1-f4f91147344c
	Policy of material loan	Library	http://lib.uel.edu.vn/ArticleId/ff0fdce1-91b4-4918-b93c-8916e5ddf1f1/muon-tai-lieu
	Policy of handling violations	Library	http://lib.uel.edu.vn/ArticleId/10650889-58b3-4cce-b025-f0dc7765dc76/xu-ly-vi-pham
	Policy of inter-library loan	Library	http://lib.uel.edu.vn/ArticleId/cbb45c48-642e-412d-9a0e-83291ca95292/muon-lien-thu-vien
	Library resources: printed books, graduation thesis, dissertations, academic research, scientific conferences -summary record; newspapers -magazine	Library	http://lib.uel.edu.vn/ArticleId/ba91c306-00bc-4787-8f38-d2a68b39e09a/sach-in http://lib.uel.edu.vn/ArticleId/539eeca4-b25e-4742-80fd-4cb72444bcd0/khoa-luan-tot-nghiep-k1-k10 http://lib.uel.edu.vn/ArticleId/9c735166-d00b-4736-8421-187390b236db/nckh-sinh-vien http://lib.uel.edu.vn/ArticleId/87b6782e-32af-4890-8eff-7eb9f8eccc59c/hoi-thao-khoa-hoc-ky-yeu-trong-nuoc http://lib.uel.edu.vn/ArticleId/c4c7e42b-73df-4c91-8929-446d53d2b3c5/bao-tap-chi
	List of materials supplemented monthly	Library	http://lib.uel.edu.vn/TopicId/201051e4-f304-4c14-a533-0c22af406cfd/tai-lieu-moi-hang-thang
C09.02.02	Decisions on allocating budget for Library	Library	Evidence Profile
C09.02.03	Survey of demand and satisfaction regarding library use	Library	Evidence Profile
C09.03.01	Economic contract for the provision of equipment and facilities for the practice room on Information Technology	UEL	Evidence Profile

C09.03.02	Economic contract for the provision of equipment and facilities for specialized classrooms to teach and learn foreign languages	UEL	Evidence Profile
C09.03.03	Decision to establish the Research Center of Economics and Finance	UEL	Evidence Profile
	Decision on proclaiming the regulations of organizing and operating the Research Center of Economics and Finance	UEL	Evidence Profile
	The proceedings of inventorying the capital assets of the Economics and Finance center	UEL	Evidence Profile
	Regulations on accessing the database of the Financial Research Center	Center for Economic and Financial Research	http://cefr.uel.edu.vn/ArticleId/55720725-b130-4018-992e-314239981dd1/co-so-du-lieu-truy-cap-tai-trung-tam-nghien-cuu-kinh-te-va-tai-chinh
C09.04.01	Economic contract for building management system of PSC University Portal	UEL	Evidence Profile
C09.04.02	Contract for the provision of internet lease line services	UEL	Evidence Profile
C09.04.03	Economic contract for the provision of management software for University of Economics and Law	UEL	Evidence Profile
C09.05.01	Documents related to the health, hygiene and food safety of the University	UEL	http://www.uel.edu.vn/ArticleId/05f3a3fe-7bfb-45ed-8fde-829d940ba42a/y-te-hoc-duong
C09.05.02	Contracts on canteen activities	UEL	http://www.uel.edu.vn/ArticleId/7b261ebe-3a29-4df6-8a69-9bdf39c62e3/can-tin
C09.05.03	Economic contract for providing sanitation services	UEL	Evidence Profile
C09.05.04	Report on annual firefighting exercises	UEL	Evidence Profile
	Regulations and procedures for preventing and fighting fire	Facility Administration Department	http://csvc.uel.edu.vn/ArticleId/e00bd79b-6125-48c9-84d1-1398bcfd2ba9/phong-chay-chua-chay
C09.05.05	Signed documents about protection activities	UEL	Evidence Profile
REFERENTIAL EVIDENCE			
C10.01.01	Form of survey regarding to the courses Report of the results of student survey regarding to courses (Major of BA)	FBA	Evidence Profile
CRITERION 10: QUALITY ENHANCEMENT			
C10.01.01	Regulations on the student survey regarding to the courses: Decision No 297/QĐ-ĐHKTL	Quality Examine and Control Department	http://ktdbcl.uel.edu.vn/?ArticleId=efccb9f-7ad0-46f8-861a-c8de3ee023c6

	Form of survey regarding to the courses Report of the results of student survey regarding to courses (Major of BA)	FBA	Evidence Profile
C10.01.02	Regulations on the alumni survey regarding to the courses : Decision No 297/QĐ-ĐHKTL	UEL	http://ktdbcl.uel.edu.vn/ArticleId/1629f503-8204-4354-917c-ca1c2208e278/quyet-dinh-so-299-qd-dhktl-quyet-dinh-ban-hanh-quy-dinh-ve-khao-sat-y-kien-cuu-sinh-vien
	Form of alumni survey Report about the results of alumni survey regarding to the courses (Major of Business Administration - Academic year 2012 - Academic year 2013	FBA	Evidence Profile
C10.01.03	Form of survey of employers Report of results of employer survey	FBA	Evidence Profile
C10.01.04	Report on the survey results of students's opinion about the educational program and the level of fulfilling the expected learning outcomes of Business Administration program. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of teachers' opinion on educational programs and the level of satisfying the expected learning outcomes of the Business Administration program. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of employers' opinion about educational quality and level of fulfilling the expected learning outcomes of Business Administration. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of alumni's opinion on educational quality and level of fulfilling the expected learning outcomes of Business Administration. The form of questionnaire	FBA	Evidence Profile
C10.03.01	Book of minutes of professional meetings	FBA	Evidence Profile
REFERENTIAL EVIDENCE			
C02.01.01	Decision No. 17/VBHN-BGDĐT regarding the regulations of Higher Education under the credit system of Ministry of Education and Training	State Agency	http://congbao.chinhphu.vn/loi-dung-van-ban-so-17-vbhn-bgdtdt-10296
	Higher Education Regulations of Vietnam National University Ho Chi Minh City: 262/QĐ-ĐHQG,2017.	Viet Nam National University Ho Chi Minh City	http://pdt.uel.edu.vn/?ArticleId=1cd21f47-5b87-433f-810b-7524dda33b51

	The regulations of full-time training for Bachelor programs under the credit system of the University of Economics and Law: 21/QĐ-ĐHKTL-ĐT&QLSV, 2011	UEL	http://pdt.uel.edu.vn/?ArticleId=0e52ff62-b499-4335-9d5b-6e66f3c0ce4d
C03.03.02	The comparison report for the Bachelor of Business Administration curriculum	FBA	Evidence Profile
C03.03.03	The minutes and documents of the meetings of the Scientific Board of the Business Administration Faculty regarding the development of the educational program.	FBA	Evidence Profile
C03.03.04	The conclusion of the meetings about reviewing and revising the educational program of the University of Economics and Law: 2015, 2017. The meeting minutes about contributing ideas for the Bachelor of Business Administration program.	FBA	Evidence Profile
C04.01.01	The educational philosophy of FBA	FBA	http://qtkd.uel.edu.vn/ArticleId/67f23f16-41bf-46e1-a0e3-0839dde8236f/triet-ly-dao-tao
C05.03.04	Student's internship reports	FBA	Evidence Profile
C05.03.05	Graduation theses of students in all courses	FBA	Evidence Profile
C06.04.03	The reports about the surveys' results of the students' opinions about the Business Administration subjects through semesters of academic years	UEL FBA	Evidence Profile
C06.04.06	The Minutes of class observation of lecturers	FBA	Evidence Profile
C06.05.04	Report and summary records of the seminar "Teaching approach in University". Report and summary records of the seminar "Guides for writing and evaluating graduation dissertation for the under-graduate degrees in the major of Business Administration	FBA	Evidence Profile
C06.06.01	Analysis of research works, articles, seminar reports of lecturers	FBA	Evidence Profile http://qtkd.uel.edu.vn/TopicId/b80b0b2a-7939-4412-b0d8-58449d6b8f84/de-tai-da-nghiem-thu http://qtkd.uel.edu.vn/TopicId/154d9f2c-f222-4f64-ac4f-ffc8512f2318/bai-bao-khoa-hoc http://qtkd.uel.edu.vn/TopicId/fc4d5890-09c6-41b6-bdea-85406bdd240c/bao-cao-khoa-hoc http://qtkd.uel.edu.vn/TopicId/341765d9-5ac4-41d5-a509-70e56e5ec5a2/sach-phuc-vu-hoc-tap

C06.07.02	Research works, scientific publications of lecturers of the Faculty of Business Administration	FBA	Evidence Profile
C07.05.03	Questionnaire form and results of survey on the quality of management and service of the functional departments in each academic year (applied for lecturers)	UEL	Evidence Profile
	Questionnaire form and results of survey on the quality of management and service of the functional departments in each academic year (applied for students)	UEL	Evidence Profile
	Questionnaire form and results of survey on the quality of management and service of the functional departments in each academic year (applied for unit colleagues)	UEL	Evidence Profile
	Questionnaire form and results of survey on the quality of management and service of the functional departments in each academic year (applied for leaders)	UEL	Evidence Profile
C08.04.08	Decision to reward lecturers who instructed students to get high achievements in the scientific contest	UEL	Evidence Profile
	Decision to reward students who obtained achievements in the scientific research contest	UEL	Evidence Profile http://qtkd.uel.edu.vn/ArticleId/93dd2be8-5e3c-4340-b585-88860967e644/danh-sach-giai-thuong-nckh-sinh-vien-tu-thang-7-2017-thang-6-2017
C09.02.03	Survey of demand and satisfaction regarding library use	Library	Evidence Profile
CRITERION 11:OUTPUT			
C11.01.01	Statistics of academic penalty by academic years	Educational Department	Evidence Profile
	Statistics of the percentage of drop-out by academic years	Educational Department	Evidence Profile
	Decision on academic penalty for full-time students	Educational Department	http://pdt.uel.edu.vn/TopicId/f2b387bb-88a5-4296-80ee-2b48e857c331/xu-ly-hoc-vu
C11.01.02	Regulations on the organization of teaching and learning English at University of Economics and Law : QĐ 394/QĐ-ĐHKTL in the year of 2011, QĐ 236/QĐ-ĐHKTL-ĐT in the year of 2016	UEL	Evidence Profile
C11.02.01	Statistics of the number of graduated students	Educational Department	Evidence Profile
	Decision on recognizing of graduation and awarding bachelor degree to full-time students	UEL	http://pdt.uel.edu.vn/TopicId/bc177f0d-ea36-4fce-8136-8e1f78757665/thong-tin-tot-nghiep http://pdt.uel.edu.vn/ArticleId/41649ffb-94d6-4d84-8ef8-01cc0b28d799/ket-qua-xet-tot-nghiep-dot-xet-thang-7-nam-2017
REFERENTIAL EVIDENCE			

C06.01.02	The announcement of collecting ideas and feedback on internal spending regulations.	Office of Personnel and Administration	Evidence Profile
C06.04.03	The reports about the surveys' results of the students' opinions about the Business Administration subjects through semesters of academic years	UEL FBA	Evidence Profile
C08.04.07	Business startup contest organized by GPA Club	FBA	Evidence Profile
C08.04.08	Assigning topics and allocating lecturers to research students: 2015-2016	UEL	Evidence Profile
	Decision to reward students who obtained achievements in the scientific research contest	UEL	Evidence Profile http://qtkd.uel.edu.vn/ArticleId/93dd2be8-5e3c-4340-b585-88860967e644/danh-sach-giai-thuong-nckh-sinh-vien-tu-thang-7-2017-thang-6-2017
C10.01.01	Regulations on the student survey regarding to the courses: Decision No 297/QĐ-ĐHKTL	Quality Examine and Control Department	http://ktdbcl.uel.edu.vn/?ArticleId=efccbd9f-7ad0-46f8-861a-c8de3ee023c6
	Form of survey regarding to the courses Report of the results of student survey regarding to courses (Major of BA)	FBA	Evidence Profile
C10.01.02	Regulations on the alumni survey regarding to the courses : Decision No 297/QĐ-ĐHKTL	UEL	http://ktdbcl.uel.edu.vn/ArticleId/1629f503-8204-4354-917c-ca1c2208e278/quyet-dinh-so-299-qd-dhctl-quyet-dinh-ban-hanh-quy-dinh-ve-khao-sat-y-kien-cuu-sinh-vien
	Form of alumni survey Report about the results of alumni survey regarding to the courses (Major of Business Administration - Academic year 2012 - Academic year 2013	FBA	Evidence Profile
C10.01.03	Form of survey of employers Report of results of employer survey	FBA	Evidence Profile
C10.01.04	Report on the survey results of students's opinion about the educational program and the level of fulfilling the expected learning outcomes of Business Administration program. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of teachers' opinion on educational programs and the level of satisfying the expected learning outcomes of the Business Administration program. The form of questionnaire	FBA	Evidence Profile
	Report on survey results of employers' opinion about educational quality and level of fulfilling the expected learning outcomes of Business Administration. The form of questionnaire	FBA	Evidence Profile

	Report on survey results of alumni's opinion on educational quality and level of fulfilling the expected learning outcomes of Business Administration. The form of questionnaire	FBA	Evidence Profile
C10.03.01	Book of minutes of professional meetings	FBA	Evidence Profile